



The safety and security of Park Avenue Center's employees and clients are the most important priority. We are closely monitoring the COVID-19 updates and balancing proactive and reactive measures to our internal processes. While the situation remains fluid, some of the steps we have taken include:

Sanitization – In addition to normal cleaning protocols, we've implemented significant additional sanitization procedures. Our vans are sanitized following each trip. Break rooms are sanitized following each break. Personal workspaces, group rooms, and all other commonly touched surfaces in our facilities and client lodging are sanitized multiple times throughout the day.

Social Distancing – All clients and staff are instructed to follow the CDC guidelines regarding social distancing. We've implemented a "No Visitors/No Passes/No Community Events" policy for clients residing in our lodging. We've also suspended Aftercare and Alumni groups. Additionally, all non-essential staff meetings are suspended until further notice and opportunities for certain staff to work from home will be implemented.

Admissions – A screening procedure is being implemented for clients at Intake and for Assessments to avoid contact with individuals exhibiting known symptoms of COVID-19. We are unable to admit clients who demonstrate cold or flu-like symptoms to reduce the likely spread of the virus.

We have posted and shared educational information about the virus and best practices regarding personal hygiene. We will continue to monitor the most up-to-date recommendations and do our best to remain accessible to our clients while balancing the safety and security of all.

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